



## **Áiseanna Tacaíochta | Donor Charter**

At Áiseanna Tacaíochta (ÁT), we provide leadership and support to empower people with disabilities to live with the independence, freedom and choice they are entitled to, just like everyone else. We are the first organisation in Ireland to offer Direct Payments to people with disabilities, enabling them to take control of their own budgets, their own services and, ultimately, their own lives.

As a charity seeking donations from the public, we, ÁT, aim to comply with the Statement of Guiding Principles for Fundraising.

Your support means a huge amount to us, and we believe that it's crucially important to meet the highest standards when receiving your generous donations. These Principles represent our commitment to that.

Our pledge is to treat all our donors equally with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in us.

We promise that we will effectively apply your gifts to us for their intended purposes.

We commit to you, our donors and prospective donors, that we will:

- Share information about our mission, and of the way we intend to use donated resources.
- Provide you with information about those serving on our governing board, and ensure that the board will exercise prudent judgement in its stewardship responsibilities.
- Make access to our most recent financial statements available.
- Ensure that your gifts will be used for the purposes for which they were given.
- Acknowledge and recognise your donation in an appropriate and timely manner.
- Ensure that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Guarantee that all relationships with individuals representing the charity – whether they are employees or volunteers - will be dealt with promptly and professionally.
- Inform you whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Make easily available the agreed procedures for making and responding to complaints.
- Give you the opportunity for your name to be deleted from mailing lists and to be informed if we intend to share the mailing lists with third parties.
- Provide prompt, truthful and forthright answers to questions you might have of us.

If you have any comments or questions, please get in touch with Orlaith Grehan by emailing [orlaith@theatnetwork.com](mailto:orlaith@theatnetwork.com) or by calling 086 183 1502 at any time from 9.00 am to 5.00 pm between Monday and Friday.



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